

- To: Mayor and Members of City Council
- From: Robert D. Brown, Jr., Interim City Manager
- Date: November 3, 2023
- Subject: Weekly Update

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# 1989 KIDSVILLE PLAYGROUND

The Duncanville Parks and Recreation Department invites you to stop by the Recreation Center beginning Monday, November 6, 2023, to pick up a piece of the beloved volunteered-built Kidsville playground and pathway.

Kidsville was built in 1989, and after 33 years of play, a new playground and splashpad will be added to Armstrong Park.



Ridsville at Armstrong Park, 1989 Duncanville, Texas

Duncanville

Duncanville Recreation Center - 201 James Collins Blvd. Mon. - Fri. 6:30 AM - 9:00 PM, Sat. 9:00 AM - 5:00 PM Beginning Monday, November 6, 2023

\*Limited amount available, while supplies last. Fist come, first served basis. Playground wood piece - 2inx4inx2 ft. | Texas shaped paver - 5xl l/2 in

City of Duncanville • P.O. Box 380280 • Duncanville TX 75138 • (972) 780-5017 • Fax (972) 780-5077

# PARKS AND RECREATION

#### **Projects:**

- The Duncanville Parks and Recreation Department invites you to stop by the Recreation Center beginning Monday, November 6, to pick up a piece of the beloved volunteer-built Kidsville playground pathway. Kidsville was built in 1989, and after 33 years of play, a new playground and splash pad will be added to Armstrong Park. Duncanville Recreation Center – 201 James Collins Blvd. Monday – Friday, 6:30 a.m. – 9:00 p.m., Saturday, 9:00 a.m. – 5:00 p.m. \*limited amount available, while supplies last.
- The GCAA/North Cedar Ridge at I-20 project is anticipated to be completed by mid-January. The \$190,482.10 is eighty percent federally funded and the State of Texas funds the remaining twenty percent. The project requires the contractor (Central North) to provide the city with a Traffic Control Plan and make routine inspections during the day and night to ensure work zone safety is top priority within the project limits. TxDOT will conduct weekly stormwater and environmental compliance inspections. The only financial obligation the City has is to provide a water tap to the project for irrigating the landscape materials. The project footprint will be approximately a half-acre, between Escuela and the I-20 westbound off-ramp. The landscaping of the project will include 8 shade and ornamental trees, and 243 ornamental grass and shrubs. The construction work being performed on this project will be a standard work week.
- The Red Bird restroom doors are scheduled to be repaired; we are waiting on the part from Automatic Doors, Inc.
- The Kidsville Splashpad concrete is scheduled to be poured on November 9 by Kraftsman.

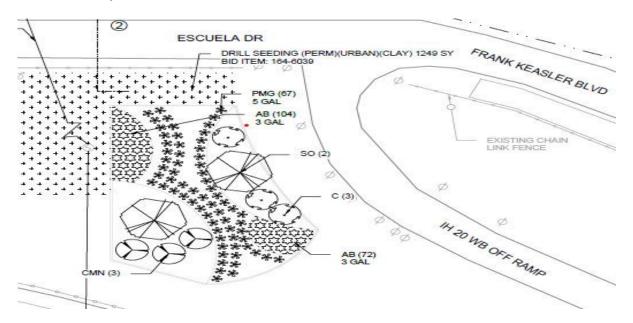
#### **Recreation Center:**

• Mother/Son Laser Tag Night– Friday, November 10, 2023 | 6:00 p.m. – 8:00 p.m. TICKETS ON SALE NOW! Join us on Friday, November 10, from 6:00 p.m. to 8:00 p.m. for a fun Mother/Son Laser Tag Night! \$10 per adult, \$5 per child. To purchase a ticket and for more information, contact the Recreation Center at (972) 780-5070



#### Parks:

- Staff cleaned and organized the storage area, removed old décor, and organized and inventoried supplies and equipment.
- Signage was placed at the Harrington Park Trail Bridge for closure until repairs can be made.
- Areas were marked for new tree installations at Lakeside Park and Rotary Park.
- Athletic fields were prepared for upcoming tournaments.
- Staff participated and assisted with Boo Bash at the Fieldhouse.
- The Keep Duncanville Beautiful Board will be hosting the annual Arbor Day Celebration this Saturday, November 4, at Armstong Park from 9:00 a.m. 11:00 a.m. This year's tree saplings include Silver Maple, Red Maple, Texas Ash, White Oak, and Cedar Elm.
- Duncanville Soccer Association: Soccer Tournament at Harrington Park Friday, November 3 – Sunday, November 5
- Non-City Sponsored Baseball Tournament Harrington Park Saturday, November 4 and Sunday, November 5.



#### Fieldhouse:

Upcoming Events:

- DasCHE Home School Basketball Tournament, six courts Friday, 12:00 p.m. to 9:00 p.m., Saturday, 9:00 a.m. to 9:00 p.m.
- Masters League Adult Basketball League, three courts Sunday, 4:00 p.m. to 9:00 p.m.

#### Senior Center:

• On Thursday, October 26, Erika from United Healthcare sponsored a lively game of bingo. With forty members in attendance, it was a morning full of fun and camaraderie, all in the spirit of promoting health and happiness among seniors. Ms. Erika also shared important updates for Medicare Advantage plans.

- On Thursday, October 26, fifteen Duncanville Residents gathered for a warm and engaging "Coffee with the Mayor" community talk. This is a FREE monthly community event and is an excellent opportunity to share your thoughts, ideas, and concerns over a cup of coffee and pastries with Mayor Gordon. Topics last month included the upcoming holiday events and the annual Boo Bash.
- On Friday, October 27, Duncanville Rehab was thrilled to sponsor a delightful bingo event for approximately thirty members. Those who joined that morning were full of laughter and enjoyed the opportunity to win fantastic prizes. It was a fun-filled gathering designed to bring smiles and joy to our seniors.
- On Tuesday, October 31, forty-five members had a spooktacular time at the Halloween Bingo Party sponsored by Healing Hands Healthcare. Healing Hands Healthcare is a great resource for our seniors who require therapy or rehab where the therapist comes to their home. They enjoyed a delightful morning of bingo, complete with thrilling prizes, spooky theme cookie decorating, and an abundance of tricks and treats to create cherished memories of this festive celebration.

Upcoming Events:

- Movie Day (Super Mario Bros) Friday, November 3 | 10:00 a.m.
- Bingo with Planning Ahead Monday, November 6 | 10:30 a.m.
- Game Night (Thanksgiving Sides) Monday, November 6 | 5:00 p.m.
- Goldenaires Performance Wednesday, November 8 | 10:00 a.m.
- Annual Enrollment Q&A Wednesday, November 8 | 10:00 a.m.
- Monthly Birthday Celebration Wednesday, November 8 | 12:00 p.m.
- Painting with a Twist Wednesday, November 8 | 1:00 p.m.
- Rummage Sale Thursday, November 9 | 9:00 p.m.
- Trip: Celebration Restaurant Thursday, November 9 | 4:30 p.m.
- Ivory Music Performance Friday, November 10 | 10:00 a.m.



Halloween Bingo Party with Healing Hands Healthcare

 Boo Bash 2023 Recap – Thank you to all who joined us for this year's Boo Bash event. Approximately 1500 participants joined us for this year's celebration. We had roughly ten vendors who joined us to promote their businesses and to hand out candy. In addition, we had a haunted walkway, a quiet area for children, food for children, bounce houses, music, and games. Community members wore very creative and spooky costumes.





# POLICE DEPARTMENT

#### **COMMUNITY CORNER**

- Chief Operation Officer Kristin Downs, Officer Michelle Arias, and Crime Analyst Stacey Trevino attended the Boo Bash Festival at the Duncanville Field House.
- Officer Michelle Arias attended the Fall Festival hosted by Centro Familiar Cristiano.
- The Duncanville Police Department hosted an event on National Drug Take Back Day; this event aims to educate citizens on the proper disposal of prescription medication. The Department disposed of several medications during the event.
- Detective Welling and Officer Rawlins conducted thirteen VIN Inspections.



Boo Bash Festival at Duncanville Field House



Centro Familiar Crisitano Fall Festival

#### PERSONNEL

- Officer Ben Shipman resigned from his position with the Department to accept a new position with the Midlothian Police Department.
- Recruits Nathan Crosby and Alfredo Gomez are currently conducting their In-Service training.
- Officers Rocio Vasquez and Ashley Garcia are in field training.
- Training and Personnel are actively conducting background investigations on police applicants.
- There are ten openings for sworn personnel.

# **DEVELOPMENT SERVICES**

#### Economic Development

- Clay Mansell, EDC Administrator, and Bart Stevenson, Director of Parks and Recreation, provided a City tour for new City employees during the new employee orientation.
- Project Compass working with a project representative on land acquisition for future development.
- Staff identified a \$100k placemaking grant opportunity for downtown. The deadline is mid–November. Staff are currently drafting the application packet.

#### Neighborhood Services

#### Leading by Example

Director of Planning and Neighborhood Services, Jeremy Tennant, supports employee development within the Neighborhood Services division. Mr. Tennant wants to improve employee engagement, increase retention, and help employees reach their full potential. The Neighborhood Services Officers team has been encouraged to continue their education and as a result, Neighborhood Service Officer Thomas is now registered to complete the Code Enforcement Officer II course.

#### SeeClickFix

We received six requests this week that are being investigated by the NSO team.

#### Neighborhood Services Assignment Map

The City of Duncanville Neighborhood Service Officers enforce violations of the City's <u>Code of</u> <u>Ordinances</u>. Each officer is assigned to a specific area, and assigned areas can be found on the <u>NSO Map</u> by scrolling over their neighborhood on the map, residents can find contact information for their area's assigned officer.

# Duncanville

#### City of Duncanville's Weekly Report 10/26/23 to 11/01/23

	New Cases	Ongoing Cases	Total Cases	Complaint Based Cases	Initial Inspections	Reinspections	Total Inspections
Nuisance Violations							
Graffiti	0	1	0	0	0	2	2
Growth Limitations - Pertaining to trees	1	3	1	0	16	18	34
Growth Limitations - Plant Life	0	6	0	0	0	0	0
High Grass	1	46	1	0	13	16	29
Illegal Dumping	0	2	0	0	0	0	0
Illegal Open Storage- Non Residential	1	9	1	0	2	4	6
Illegal Open Storage- Residential	4	47	5	0	13	34	47
Parking on Unimproved Surface	2	7	2	0	6	7	13
Other Violations							
Dead Trees or Vegetation	0	1	0	0	0	0	0
Dumpster Screening Required	0	1	0	0	0	0	0
Illegal Placement of Trash	0	0	0	0	0	1	1
Other Violations	0	2	0	0	1	1	2
Trash Out Early	1	0	1	0	4	4	8
Signs							
Banner w/o Permit	0	0	0	0	0	1	1
Dilapidated & Deteriorated Condition	0	2	0	0	0	0	0
Illegal Sign	0	1	0	0	0	0	0
Obsolete Sign	0	1	0	0	0	0	0
Swimming Pools							
Pool Not Maintained	0	1	0	0	0	0	0
Zoning Violations							
Illegal Home Occupation	0	1	0	0	0	0	0
Illegal Use	0	1	0	0	0	0	0
No Current C.O.	0	2	0	0	0	0	0

#### **Building and Inspections**

- 1,931 single-family rental properties have been registered; one new property has been registered since the last update. Seventeen inspections were completed this week; nine passed and eight failed. The failed inspections were due to the absence of GFCI protection and missing carbon monoxide and smoke detectors.
- 183 Certificates of Occupancy have been issued since the inception of the Single-Family Rental Registration Program.
- This week, 49 permits were issued.

Permit Type	Number of Permits
Accessory Building	0
Banner	0

Certificate of Occupancy	0
Foundation Permit	1
CO Clean and show	0
Irrigation Permit	0
Electrical Permit	5
Fence Permit	1
Mechanical	3
Mobile Food Permit	0
Plumbing Permit	6
New Construction Home	0
Residential Add-on	2
Reroof	5
Rental Certificate of Occupancy for	9
Change of Tenant	
Sign	2
Solar permits	0
Temporary Food Permit	1
Storage Pod	0
Commercial Permit	0
Garage sales	14
Reroof Permit	4
Concrete Permit	1
Pool & Spa Permit	0
Total	49

#### **Certificates of Occupancy Applications Received**

- Change of occupancy: 1035 E. Hwy. 67
- Kool Kones, LLC Shaved Ice, new occupancy: 1019 Main St., Suite #112

#### Planning and Zoning

- Items tracking for the November 9 Zoning Board of Adjustment meeting:
  - Variance request for minimum lot area and depth at 6 Roundtop Blvd.
  - Variance request for minimum lot width at 411 Frank Keasler Blvd.
  - Special Exception for Accessory Building Requirements at 1110 Westminster Ln.
  - Special Exceptions for Accessory Building Requirements Required Side Yard Setback at 515 West Center St.

## FISCAL SERVICES

- Municipal Court Week of October 27 November 2:
  - o Dockets: 162
  - Cases processed: 625

- Utility Billing: Week of October 27 November 2: Sixteen water disconnections for past-due balances were processed, and eighteen new accounts were activated this week. The Utility Customer Service Field Crew conducted three meter changeouts.
- Accounting & Reporting Week of October 27 November 2:
  O EFTS Payments: 26 invoices were processed.

### **PUBLIC WORKS**

#### Street Division

- Staff marked four utility drainage locates.
- Repaired fourteen potholes on Oriole Blvd. and Silver Creek Dr.
- Removed damaged trees inside drainage right-of-way on W. Wheatland Rd., Bow Creek Dr., and Camp Wisdom Rd.
- Staff cleaned drainage creeks on W. Wheatland Rd. Jungle Dr., Harrington Park, Lime Tree Ln., and Ida Vista.
- Replaced missing guardrail at Danieldale Rd./Sunset Village.

#### **Utilities Division**

- Water usage was 38.82 million gallons during this reporting period, October 23 October 29, up from 36.904 million gallons the previous week. The daily peak water demand of 7.337 million gallons occurred on Monday, October 23. There was 8.2 inches of precipitation during this period.
- An estimated water loss of 141,941 gallons occurred, including one water main break.
- One service line was repaired.
- Crews responded to five sewer calls and cleaned 4,425 feet of sewer lines in the Fairmeadows area this week.

#### **Sanitation Division**

- The Sanitation Division received three calls: one trash and two brush.
- Republic Services distributed nine recycle bins this week.
- Swan Ridge Reconstruction and Beaver Creek and Shady Tree Place Waterline Replacement Project
  - SYB continues to install water and sewer utilities on Swan Ridge.
  - SYB has completed the driveway pours.
  - SYB has also completed the tops of the drop inlets and the road tie-in at Birdwood and Swan Ridge.
  - SYB has started the sidewalks replacement.
- Fire Station #1
  - Interior work continues.
- Cherry Alley Phase 1

- The project will reconstruct approximately 1,200 linear feet of alley pavement and needed drainage improvements between Cherry St. and Center St., from Alexander Ave. to N. Cockrell Hill Rd.
- Staff have met with Oncor weekly to resolve the power line issues.
- Oncor has established a date of late November 2023 to complete their work and for our construction to resume.

#### **CIP Construction:**

- E. Danieldale Rd. Reconstruction and Utility Improvements Project (Main St. to US-67)
  - Landscaping continues. We are working with the contractor to ensure all work is completed.

The following table provides the projected and actual milestone schedule of the Danieldale Road Reconstruction and Utility Improvements project:

Phase	Milestone	Projected Completion	Actual Completion		
1	Construct Storm and Sanitary Sewer mainlines under Eastbound Lanes (EBL)	July 2021	July 2021		
2	All Utilities Under Westbound Lanes (WBL)	November 2021	March 2022		
2	WBL Paving	June 2022	June 2022		
	Construct Duncanville Water Main Under EBL	November 2022	February 2023		
	Construct Dallas Water Utilities Water Main Under EBL	February 2023	February 2023		
	Pave EBL (machine paving Phase 1) complete.	April 3, 2023	April 5, 2023		
	Pave EBL (hand pours) Turn lanes and median.	April 12, 2023			
3	Driveway and approaches.	May 2023	May 2023		
	Sidewalk Grading	May 2023			
	Sidewalk Concrete Placement	May 2023			
	Substantial Completion	September 2023	To be determined.		
	Plantings and Landscaping	September 2023	To be determined.		

## FIRE DEPARTMENT

- The Fire Department responded to 133 calls for service in the past seven days, which included:
  - Eighty-eight EMS calls

- One cooking fire
- One building fire
- One passenger vehicle fire
- Eighteen motor vehicle accidents
- Three requests for assistance
- The Fire Prevention Division completed six inspections and attended three Pre-Development meetings.
- Rodeway Inn Duncanville single-room contents fire (ARSON) is under investigation.
- The Department has three vacancies. The Department's new employee is participating in orientation and training and is not included in staffing currently. The Department is working with Human Resources to schedule another Civil Service entrance examination.

Fire Marshall training progress:

- Completed Fire and Life Safety Educator I (FLSE I) class earning 48 CEUs and passed the State Skills Exam and is now eligible to take the FLSE I State Exam.
- Attended the Texas Fire Marshal's Conference in San Marcos October 23-27, 2023, earning 34 CEUs including TCOLE Mandated #3188 Legislative Updates.

Deputy Fire Marshal progress:

• Passed final exam for Fire Life Safety Educator I Exam.



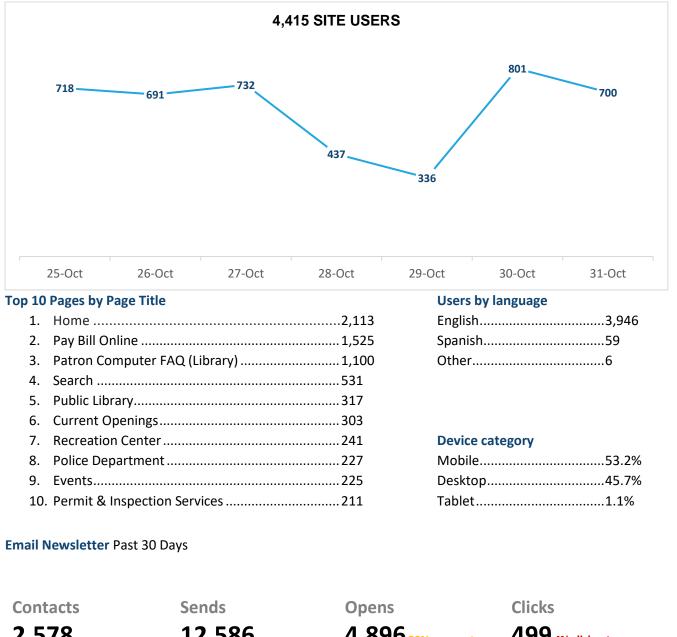


### **HUMAN RESOURCES**

- The Human Resources Department is recruiting for the following positions:
  - o Economic Development Coordinator
  - Animal Control Officer
  - Regional Emergency Management Specialist (PT)
  - Engineering Manager
  - Engineer in Training
  - Crew Leader Utilities
  - o Streets Maintenance I
  - o Streets Maintenance II
  - o Utilities Maintenance I
  - o Utilities Maintenance II
  - IT Intern (unpaid)
  - Recreation Center Lead (PT)
  - o Seasonal Maintenance Worker Parks
  - Recreation Attendant PT
  - Fieldhouse Attendant PT
  - Fieldhouse Attendant Front Desk PT
- The City received seven new employment applications across sixteen job openings this week.
- The Police and Fire Departments are actively processing candidates to fill vacancies within their Civil Service entry-level positions. The Police Department administered an entry examination on September 23; there are eighteen candidates on the eligibility list. The Firefighter entry eligibility list has been exhausted, and the new entry exam is scheduled for December 9.
- The City onboarded one new employee in this pay period.

# Communications & Marketing / Customer Advocacy

FY 2023-2024 | Wednesday, November 1, 2023

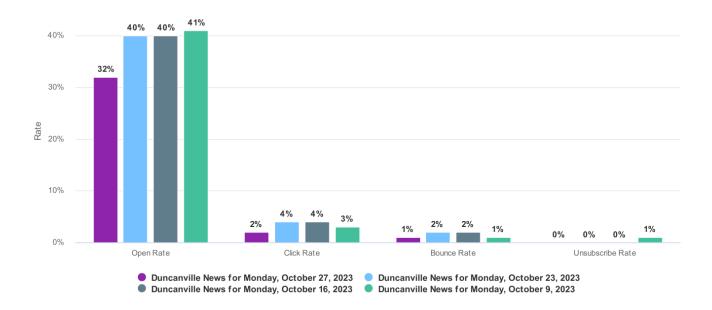


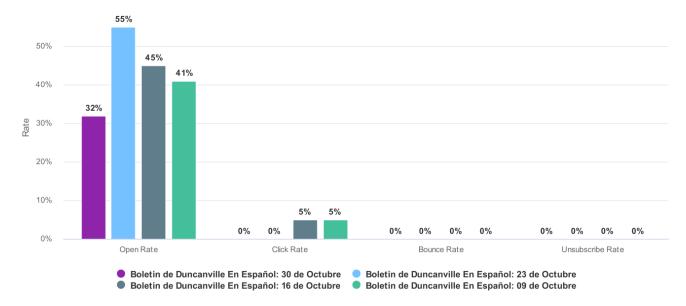
DuncanvilleTX.gov October 25, 2023 – October 31, 2023



### **Campaign Comparison Report**

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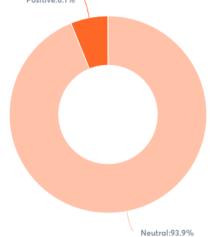




#### City of Duncanville Aggregated Social Media Report October 25, 2023 – October 31, 2023

Audience	Engagement		Impressio	Impressions			tems	
35,836	3,159	3,159		110,762				
Last week: 35,809	Last week: 2,64	16	Last week: 12	0,563	Last week: 61			
Owned Channels	NEW FOLLOWERS	TOTAL FOLLOWERS	ENGAGEMENT	IMPRESSIONS	PUBLISHING	REPLIES SENT	REVIEWED ITEMS	
G City of Duncanville	8	5,219	154	9,116	9	2	3	
City of Duncanville	10	1,829	88	4,970	9	2	2	
in City of Duncanville	5	376	15	288	4	0	0	
Ouncanville Arts Commission	6	70	1	48	0	0	0	
Community Engagement Advis Board	sory 0	0	0	2	1	0	0	

Duncanville_ceab	0	0	0	0	0	0	0
Ouncanville Police Dept	-1	13,464	1,798	30,382	16	0	37
Duncanville Police Dept	2	1,695	70	1,542	8	1	7
Ouncanville Fire Dept	1	2,979	13	1,126	2	0	0
Ouncanville Economic Dev	0	523	1	160	2	0	0
Duncanville Economic Dev	0	140	2	29	1	0	2
in Duncanville Economic Dev	0	27	2	50	1	0	2
Ouncanville Public Library	1	1,662	86	3,455	5	0	1
Duncanville Public Library	2	705	45	724	5	3	5
in Duncanville Public Library	0	9	0	0	0	0	0
G Duncanville Parks & Recreation	5	3,326	292	12,098	9	4	13
Duncanville Parks & Recreation	0	471	14	821	6	0	0
🚯 Keep Duncanville Beautiful	1	871	5	425	2	0	0
Ouncanville Fieldhouse	0	1,654	573	45,371	1	2	4
Duncanville Fieldhouse	4	793	0	155	0	0	0
in Duncanville Fieldhouse	0	23	0	0	0	0	0



# Total interactions: 3,159

Last week: 2,646 Number of audience's interactions with your social profiles during the selected period.

#### Total reviewed items: 74

Last week: 40 Number of times "Review" or <u>"Delete"</u> actions have been performed on items received during the selected period.

#### **Total number of replies: 14**

Last week: 13 Number of replies to inbox's items during the selected period.

# Social Sentiment

#### **Content:**







😰 Reach	2,514
Ingaged users	57
Clicks	21
C Other clicks	7
Engagement rate per reach	2.3%
Engagement rate per impression	2.2%



#### Meet our Crime Victims Advocate, Thalia Lopez, 😏 In honor of Domest

Reach	omest 1,014
🗩 Comments	0
♥ Likes	48
Saves	3
Ingagement	61
Engagement rate per reach	6%
Engagement rate per impression	5%

#### **Best Southwest Cities on Facebook**

Name	Fans 🚯	Talking about this 🚯	Fan posts	Page posts	Interactions ()	Engagement 🚯
City of Lancaster, TX - Municipal Government	<b>7,665</b>	<b>185</b>	<b>O</b>	<b>10</b>	<b>130</b>	<b>1.7</b>
	0.7/day	2.4% of fans	0/day	1.7/day	13/post	0.2% post
City of Cedar Hill, Texas - Government	<b>10,452</b>	<b>337</b>	<b>O</b>	<b>9</b>	<b>198</b>	<b>1.9</b>
	4.3/day	3.2% of fans	0/day	1.5/day	22/post	0.2% post
City of DeSoto, Texas - City Hall	<b>8,922</b>	<b>1,209</b>	<b>O</b>	<b>59</b>	<b>869</b>	<b>9.7</b>
	3.3/day	13.6% of fans	0/day	9.8/day	14.7/post	0.2% post
City of Duncanville, Texas Municipal Government	<b>5,219</b>	<b>62</b>	<b>O</b>	<b>9</b>	<b>84</b>	<b>1.6</b>
	1.3/day	1.2% of fans	0/day	1.5/day	9.3/post	0.2% post

#### OurDuncanville October 25, 2023 – October 31, 2023

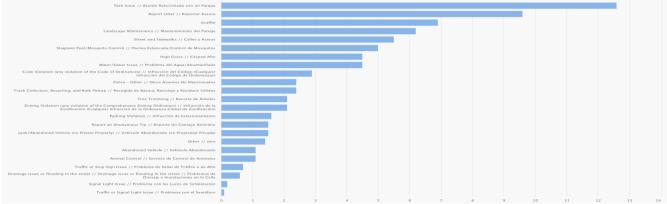
#### Number of constituents **162** Last report: 158 NUMBER OF REQUESTS

Code Violation (any violation of the Code of Ordinances) // Infracción del Código (Cualquier Infracción del Código de Ordenanzas)			1													
High Grass // Césped Alto																
Tree Trimming // Recorte de Árboles																
Animal Control // Servicio de Control de Animales																
Abandoned Vehicle // Vehiculo Abandonado																
Junk/Abandoned Vehicle (on Private Property) // Vehículo Abandonado (en Propiedad Privada)																
Street and Sidewalks // Calles y Aceras																
Police - Other // Otros Asuntos No Mencionados																
Traffic or Stop Sign Issue // Problema de Señal de Tráfico o de Alto																
Parking Violation // Infracción de Estacionamiento		1														
Other // otro		(														
Trash Collection, Recycling, and Bulk Pickup // Recogida de Basura, Reciclaje y Residuos Sólidos																
Report Litter // Reportar basura																
Report an Anonymous Tip // Reporte Un Consejo Anónimo																
Zoning Violation (any violation of the Comprehensive Zoning Ordinance) // Infracción de la Zonificación (Cualquier Infracción de la Ordenanza Global de Zonificación)																
Landscape Maintenance // Mantenimiento del Paisaje																
rainage issue or flooding in the street // Drainage issue or flooding in the street // Problemas de Drenaje o Inundaciones en la Calle																
Potholes // Baches																
Signal Light Issue // Problema con las Luces de Señalización																
Water/Sewer Issue // Problema del Agua/Alcantarillado																
Building without a Permit // Construyendo Sin Permiso de la Ciudad																
Graffiti																
Stagnant Pool/Mosquito Control // Piscina Estancada/Control de Mosquitos																
Park Issue // Asunto Relacionado con un Parque																
Questions, Comments, or Concerns // Preguntas, Comentarios o Inquietudes																
Traffic or Signal Light Issue // Problema con el Semáforo																
Broken/Leaking Meter // Medidor de Agua Roto o Que Gotea																
	0	5	10	15	20	25	3	0	35	40	45	50	5.5	6	0	65

#### DAYS TO ACKNOWLEDGE

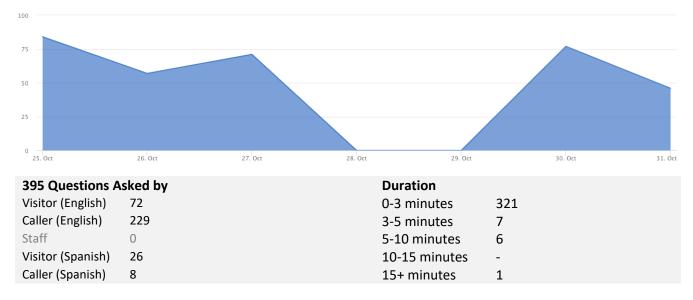
Trash Collection, Recycling, and Bulk Pickup // Recogida de Basura, Reciclaje y Residuos Sólidos				(
Graffiti				
Police - Other // Otros Asuntos No Mencionados				
Code Violation (any violation of the Code of Ordinances) // Infracción del Código (Cualquier Infracción del Código de Ordenanzas)				
Report an Anonymous Tip // Reporte Un Consejo Anónimo				
Stagnant Pool/Mosquito Control // Piscina Estancada/Control de Mosquitos				
High Grass // Césped Alto				
Abandoned Vehicle // Vehiculo Abandonado				
Animal Control // Servicio de Control de Animales				
Tree Trimming // Recorte de Árboles				
Street and Sidewalks // Calles y Aceras				
Parking Violation // Infracción de Estacionamiento				
Zoning Violation (any violation of the Comprehensive Zoning Ordinance) // Infracción de la Zonificación (Cualquier Infracción de la Ordenanza Global de Zonificación)				
Signal Light Issue // Problema con las Luces de Señalización				
Junk/Abandoned Vehicle (on Private Property) // Vehiculo Abandonado (en Propiedad Privada)				
Park Issue // Asunto Relacionado con un Parque				
Traffic or Stop Sign Issue // Problema de Señal de Tráfico o de Alto				
Traffic or Signal Light Issue // Problema con el Semáforo				
	0 1	2	3	4

#### DAYS TO CLOSE



# Customer Advocacy Reporting

#### Questions/Interactions October 25, 2023 – October 31, 2023



#### **Top 10 Question Types**

1.	Permitting	
2.	Utility Billing	46
	Police	
4.	Courts	24
5.	General Information	24
6.	Neighborhood Services	20
7.	Service Center	10
8.	Fiscal Services	8
9.	Trash and Recycling	5
10.	Recreation Center	5

# 🐙 in the News

The following are included due to the persons, places or events in these stories having ties to the City of Duncanville.

#### October 31, 2023

High school football rankings: DeSoto rises to No. 7 in MaxPreps Top 25 after win over Duncanville MaxPreps.com

... **Duncanville's (Texas**), getting the first win over its district rival ... **Duncanville (Texas**). Record: 7-1 | Last week: 6. Last week: Lost 49-35 to ...

SBLive/Sports Illustrated Top 25 national high school football rankings: St. John Bosco ...

Sports Illustrated High School News, Analysis and More

No. 10 **Duncanville (Texas)** 49-35. The game of the year in Texas lived up to the hype a day after it was originally scheduled after wild weather ...

USA TODAY High School Sports Super 25 football rankings as of Oct. 31, 2023

USA TODAY High School Sports

... **Duncanville (Texas**). Record: 7-1 | Last Result: lost to No. 12 DeSoto (Texas) 49-35 | PR: 3. 13. Washington (Massillon, Ohio). Record: 11-0 | Last ...

DeSoto jumps to No. 2 in state football rankings after handing **Duncanville** their first loss NBC 5 Dallas-Fort Worth

5 **Duncanville** (7-1) L: DeSoto, 49-35 1 6 North Crowley (9-0) W: Saginaw Chisholm Trail, 77-0 9 7 Northwest Nelson (9-0) W: Southlake Carroll, 34 ...

DeSoto head coach Claude Mathis talks Duncanville win - Dave Campbell's Texas Football Dave Campbell's Texas Football

DeSoto head coach Claude Mathis discusses his Eagles' massive win over rival **Duncanville** to remain undefeated in 2023.

Did the refs miss an obvious call in DeSoto's upset of **Duncanville**?

USA TODAY High School Sports

... **duncanville**. USA TODAY **High School** Sports. Sections. Super 25 · Super 25 · Football · Boys Basketball · Girls Volleyball · Boys Volleyball · Softball.

October 30, 2023

No. 12 DeSoto pulls off huge upset of No. 3 Duncanville - USA TODAY High School Sports

USA TODAY High School Sports ... (**Duncanville, Texas**). The game, originally scheduled for Friday, was moved to Saturday afternoon due to inclement weather. It ended up being a 49 ...

High school football: No. 13 DeSoto pulls off huge 49-35 upset win over No. 6 Duncanville MaxPreps.com

In a game postponed for a day because of a deluge, No. 13 DeSoto (Texas) kept pouring it on to beat No. 6 **Duncanville (Texas)** 49-35 in the biggest ...

DeSoto defense stands tall in **Duncanville** football upset: 'Pressure busts pipes'

Sports Illustrated High School News, Analysis and More

While DeSoto made some big plays on offense and special teams in Saturday's much-anticipated matchup with **Duncanville**, the Eagles' defense also rose ...

Desoto runs in 7th TD of the game against Duncanville | wfaa.com

WFAA

Desoto runs in 7th TD of the game against **Duncanville** · Download the WFAA - News from North Texas App.

USA TODAY High School Sports Super 25 football score recap: Southlake Carroll falls ...

Yahoo Sports

**Duncanville (Texas)**. Record: 7-1 | Last Result: lost to No. 12 DeSoto (Texas) 49-35. 4. St. John Bosco (Bellflower, Calif.) Record: 9-1 | Last ...

#### October 29, 2023

DeSoto shocks Duncanville in Texas high school football game of regular season

Sports Illustrated High School News, Analysis and More

... **Duncanville** 49-35 on Saturday in a battle between neighboring national powers. The win puts the Eagles in front in the District 11-6A title chase ...

Upset alert! No. 12 DeSoto pulls off huge upset of No. 3 Duncanville

USA TODAY High School Sports

So what DeSoto pulled off will certainly resonate, and likely see the Eagles make a significant move in the upcoming USA TODAY **High School** Super 25.

DeSoto vs. Duncanville: Panthers score 1st TD of game on run from Caden Durham - WFAA WFAA

Caden Durham scores the 1st TD for **Duncanville** and scored the two-point conversion afterward to tie the ball game, 14-14. Author: wfaa.com.

Duncanville vs. DeSoto: Battle of Undefeated High School Football Titans in Texas

BVM Sports

**Duncanville High School** and DeSoto High School will face off in a highly anticipated football game on Friday. The game was supposed to kick off at ...

Duncanville vs DeSoto | Football | 10/28 - MaxPreps.com

MaxPreps.com

View pregame, in-game and post-game details from the **Duncanville (TX)** @ DeSoto (TX) conference football game on Sat, 10/28/2023.

WATCH LIVE: #3 DeSoto vs. #1 Duncanville - WFAA

WFAA

The biggest **high school** football game of the 2023 season -- and according to MaxPreps, the biggest **high school** football game in America this week -- ...

#### October 28, 2023

Duncanville ISD renaming stadium in honor of head football coach Reginald Samples WFAA

**DUNCANVILLE, Texas** — Ahead of Friday's "Best of the Southwest" where Duncanville and DeSoto football will go head-to-head in the most anticipated ...

Duncanville ISD to name football field after head coach Reginald Samples

Dallas Morning News

**Duncanville ISD** will be hold a ceremony on Thursday, Nov. 2 at 6:30 p.m. to recognize Samples and name the field at Panther Stadium in his honor.

Things to do in Dallas this weekend: October 27-29 - Head Topics

Head Topics

You can also always watch FOX 4 at home. **Duncanville Fieldhouse** is opening for a spooky celebration. The Boo Bash 2023 will be from 6 p.m. to 8 ...

Duncanville-DeSoto weather delay: Live score, game updates from Texas high school ...

Sports Illustrated High School News, Analysis and More Who will prevail in the Texas high school football game of the year? No. 1 **Duncanville** (7-0, 5-0) takes on No. 2 DeSoto (7-0, 5-0) on the road ...

WFAA to broadcast biggest HS football game in 2023 season, as #3 Desoto hosts #1 Duncanville WFAA

DESOTO, Texas — #1 **Duncanville** and #3 Desoto -- both defending state champions -- will square off on at 2 p.m. Saturday in Desoto, ...

Five thoughts from Week 10: Duncanville vs. DeSoto headlines list of games postponed

Dallas Morning News

That included **Duncanville** at DeSoto — the game of the year in Texas. Advertisement. That matchup of defending state champions and nationally ranked ...

MaxPreps Top 25 high school football scores: No. 6 Duncanville at No. 13 DeSoto moved to ... MaxPreps.com

6 **Duncanville (Texas**) at No. 13 DeSoto (Texas). Saturday, 2 p.m. - Watch live on NFHS Network · 7-0. Duncanville. 7-0. DeSoto. 10/28. No. 7 North ...

<u>Texas native and elite tight end gets 2026 scholarship offer from USC - Trojans Wire</u> Trojans Wire

**Duncanville, Texas**, native Zachery Turner has been offered by USC. Another top tight end in the 2026 recruiting class has been offered by the ...

#### October 27, 2023

<u>'Throwing Band-Aids.' North Texas schools seek voter support to tackle safety, teacher pay</u> The Dallas Morning News ... Parents drop off their children at **Duncanville High School**, Tuesday, October 24, 2023. **Duncanville ISD** ...

#### Duncanville vs. DeSoto: 20 most notable alums from Texas high school football powers

Sports Illustrated High School News, Analysis and More

The Texas high school football game of the year arrives Friday when **Duncanville** takes on district foe DeSoto in a nationally ranked matchup ...

#### MaxPreps Top 25 high school football scores: No. 6 Duncanville faces No. 13 DeSoto in ... MaxPreps.com

6 **Duncanville (Texas**) at No. 13 DeSoto (Texas). Friday, 7 p.m. - Watch live on NFHS Network · 7-0. Duncanville. 7-0. DeSoto. 7p. No. 7 North Shore ...

Texas high school football season's best game is here: Duncanville vs. DeSoto

The Dallas Morning News

Last year's Class 6A state champions — **Duncanville** from Division I and DeSoto from Division II — will meet at 7 p.m. Friday in a game that high ...

Texas insider explains how Longhorns edged out Missouri for 5-star WR Ryan Wingo On3.com

He's one of three five-stars in the class, alongside **Duncanville (Texas**) Five-Star Plus+ EDGE Colin Simmons and Santa Ana (Calif.) Mater Dei ...

#### LSU Football: Tigers jump into Top 10 in On3 Industry Team Recruiting Rankings On3.com

5 safety. Six additional top-200 recruits are committed to Kelly and LSU: Orlando Edgewater four-star cornerback Cai Bates, **Duncanville (Texas)** four- ...

Texas high school football season's best game is here: Duncanville vs. DeSoto

The Dallas Morning News

Last year's Class 6A state champions — **Duncanville** from Division I and DeSoto from Division II — will meet at 7 p.m. Friday in a game that **high school** ...

#### October 26, 2023

#### Patterson's takeaways from the road in Texas - Rivals.com

Rivals.com

Rivals.com national recruiting analyst Cole Patterson watched powerhouse **Duncanville (Texas**) roll to a dominant 49-3 win over Dallas Skyline recently.

Duncanville vs. DeSoto: 31 recruits to watch in Texas high school football showdown

Sports Illustrated High School News, Analysis and More

He committed to SMU on Sept. 21. SMU football lands **Duncanville (Texas**) quarterback Keelon Russell. Colin Simmons, defensive end, 2024. High school ...

No. 3 **Duncanville** vs. No. 12 DeSoto: How to watch the Super 25 high school football matchup Yahoo Sports

3 **Duncanville** travels to take on No. 12 DeSoto. The Panthers are 7-0 on the year and continuing an impressive streak from last season's 15-0 team that ...

No. 6 Duncanville at No. 13 DeSoto headlines MaxPreps Top 10 Games of the Week

MaxPreps.com

The Braves have outscored their first four league opponents 168-54. MaxPreps Top 10 Games of the Week. No. 6 **Duncanville (Texas)** at No. 13 DeSoto ...

Previews and predictions for notable Dallas-area Week 10 Texas high school football games

The Dallas Morning News

... **City Council** for review · Former federal prosecutor and Dallas judge ... **Duncanville** running back Caden Durham (29) gets past DeSoto defensive ...

#### October 25, 2023

Celebrate Halloween in Dallas-Fort Worth at these spooky special events

The Dallas Morning News

A haunted hall experience is just scary enough for teens to enjoy. Oct. 27 from 6 to 8 p.m. at **Duncanville Fieldhouse**, 1700 S. Main St., Duncanville.

Famed composer Omar Thomas finishes residency at SFA || thepinelog.com

The Pine Log

In the opinion of Xavian Clay, a senior music performance major from **Duncanville**, **Tx**, Thomas has no doubt paid back plenty of experience to students.

MaxPreps Game Of The Week: No. 6 **Duncanville (TX)** at No. 13 DeSoto - CBSSports.com CBS Sports

Zack Poff and Steve Montoya join Tommy Tran to discuss the MaxPreps game of the week between No. 6 **Duncanville (TX)** and No. 13 DeSoto (TX)

Previews and predictions for notable Dallas-area Week 10 Texas high school football games

The Dallas Morning News

**Duncanville** running back Caden Durham (29) gets past DeSoto defensive back DeMichael Porter. **Duncanville** ... **Duncanville**.(Smiley N. Pool / Staff ...

Week 10 high school football media picks: 30 games across the Dallas area

Dallas Morning News Duncanville vs. DeSoto, Highland Park vs. Richardson, Mansfield Timberview vs. Richland and more!