

To: Mayor and Members of City Council

From: Robert D. Brown, Jr., Interim City Manager

Date: July 28, 2023

Subject: Weekly Update



PARKS AND RECREATION

Bond Projects:

 Kidsville's construction playground structure has been demolished. Construction is expected to begin in August 2023.

Parks:

- Staff continue off-season field maintenance of athletics fields.
- Staff continues flower bed maintenance.



Off-season field maintenance of athletics fields

Fieldhouse:

Upcoming Events –

- BOSS Summer Camp, five courts and available rooms Monday through Friday, 6:30 a.m. to 6:00 p.m.
- Prime Time Nationals, six courts Thursday, 10: 00 a.m. to 10:00 p.m., Friday, 8:00 a.m. to 10:00 p.m., Sunday, 8:00 a.m. to 4:00 p.m.
- Masters Adult Pro-Am Basketball League, three courts Sunday, 4:00 p.m. to 9:00 p.m.

Senior Center:

- On Tuesday, July 18, twenty members enjoyed a mystery trip to Caarolyn's in Midlothian, Texas. On the drive there, members played a game of guessing where we were going.
- On Thursday, July 20, members traveled to the Creation Museum in Glen Rose, TX.
 They saw a 25-foot replica of Noah's Ark, a new laboratory where scientists process dinosaur bones and other exhibits and educational material.
- On Friday, July 21, members enjoyed a special musical treat. Sue, the Goldenaires Choir director, joined Greg for a performance. Beginning in August, Sue and Greg will unite to host a music performance as Ivory Truth.

Upcoming Events –

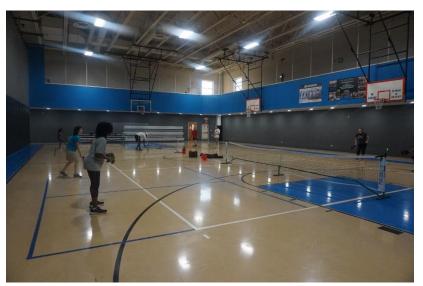
- Bingo with United Healthcare Friday, July 28 | 10:30 a.m.
- Ice Cream Social Wednesday, August 2 | 11:00 a.m.
- Snack and Chat with Advocate Financial Partners Friday, August 4 | 10:00 a.m.
- Game Night Monday, August 7 | 5:00 p.m.
- Goldenaires Performance Wednesday, August 9 | 10:00 a.m.
- National Sun Safety Month Presentation Wednesday, August 9 | 11:30 a.m.
- Monthly Birthday Celebration Wednesday, August 9 | 12:00 p.m.
- Medicaid Managed Care Presentation Thursday, August 10 | 10:30 a.m.
- Trip: Rocket Café –Thursday, August 10 | 4:15 p.m.
- Ivory Truth Performance Friday, August 11 | 10:00 a.m.



Mystery Lunch at Carolyn's in Midlothian, Texas

Recreation Center:

- Pickleball continues to grow in popularity. The Recreation Center now offers morning and evening opportunities for players to join the fun. Pickleball is free to members and is \$5 with a day pass.
- Open Play Volleyball has also seen an increase in attendance. The Recreation Center offers OpenPlay Volleyball on Friday evenings. The activity is free to members or \$5 with a day pass.



Pickleball at the Recreation Center

DEVELOPMENT SERVICES

Economic Development

- The DCEDC board held a regular meeting on July 27. The following action was taken:
 - The DCEDC board authorized staff to represent the DCEDC in any future board meeting regarding Main Street.
- Staff met with a potential developer and their client to discuss opportunities in Duncanville.
- The Economic Development team participated in a Strategic Government Resources (SGR) webinar regarding the practical applications of GhatGPT and Generative AI in local government.
- Staff participated in a multi-department meeting with a council member to discuss action items in their district.
- Met with a key downtown business to discuss future strategies and uses of their facility.

Zoning Changes

- Items tracking for the August 14 City Council meeting:
 - o Plat request at 111 W. Danieldale Rd.
 - o Re-plat request at 807 Sherill Blvd.
 - o Re-plat request on West Ridge Dr.

Neighborhood Services

- Neighborhood Services Officers conducted 142 inspections, including re-inspections; there are 60 open cases.
- Twelve garage sale signs were removed on July 22.

Building and Inspections

- 1,912 single-family rental properties have been registered; three new properties have been registered since the last update. Fifteen inspections were completed this week; twelve passed, three failed, and one was canceled. The primary reasons for the failed inspections were the absence of GFCI protection and missing carbon monoxide and smoke detectors. 162 Certificates of Occupancy have been issued since the inception of the Single-Family Rental Registration Program.
- This week, 44 permits were issued.

<u>Certificates of Occupancy Applications Received</u>

- 719 S. Cockrell Rd., Suite #102, new occupancy
- Spa and Salon services, new occupancy: 115 W. Wheatland Rd.

Certificates of Occupancy Applications Issued

- Sales, furniture, mattress, appliances, and electronics, new occupancy: 642 E. Hwy. 67
- Preparing food, takeout, and delivery, new occupancy: 270 E. Hwy., Suite #180

Health Inspections

A total of 20 health inspections were conducted, including re-inspections.

FISCAL SERVICES

- Municipal Court Week of July 20 July 26:
 - Dockets: Bye WeekCases processed: 2,431
- **Utility Billing:** Week of July 19 July 26:
 - 11 water disconnections for past-due balances were processed, and 26 new accounts were activated this week. This week, the Utility Customer Service Field Crew replaced four water meter lids and six water meter changeouts.

- Accounting & Reporting Week of July 21 July 27:
 - o EFTS Payments: 204 invoices processed; 196 payments remitted

POLICE DEPARTMENT

PERSONNEL

- Recruits Nathan Crosby and Alfredo Gomez are attending the Regional Police Academy.
- Officer Paul Becerra is in Field Training.
- Recruits Rocio Vasquez and Ashely Garcia are in the Dallas Sherriff's Office Police Academy.
- Officer Paczocha and Detective Seipert attended a certified Texas Commission on Law Enforcement firearms instructor course.
- Personnel are actively conducting background investigations on police applicants.
- The Police Department currently has eight openings for sworn personnel.

COMMUNITY CORNER

- Detective Moon, Detective Welling, and Officer Rawlins conducted VIN inspections on eight vehicles.
- The Crime Prevention Division met with administrative staff from Champions Cove, Duncanville Senior Living, Laurenwood Nursing and Rehab, and Duncanville Health and Rehab to discuss possible outreach options for seniors involving the Police Department and local businesses.
- The Police Department conducted its mandatory quarterly Defensive Tactics and De-Escalation Training. Each quarter, every sworn department member must attend this training which involves reviewing previous accidents, conducting after-action reviews, lessons learned, and scenario-based training.



Crime Prevention Officer Michelle Arias attend the discussion on senior initiatives



Officers attend Defensive Tactics and De-Escalation training

Communications & Marketing / Customer Advocacy

Wednesday, July 26, 2023

DuncanvilleTX.gov July 19, 2023 – July 25, 2023



1.	Home	1,964	-	English
2.	Pay Bills Online	. 1,477	-	Spanish
3.	Patron Computer FAQ	1,382	-	Other
4.	Search	649	1	
5.	Public Library	376	1	Device category
6.	Current Openings	345	1	Mobile

8. Trash, Waste & Recycling......256 9. Police Department252 10. Permit & Inspection340

25, 2023

Top 10 Pages by Page Title

Users by language	
English	3,798

Spanish54	4
Other4	

Mobile	51.5%
Desktop	47.2%
Tablet	1.3%

◆Meeting Stream (Swagit) July 19, 2023 – July



Sessions

Avg. Session Duration

Users by Language

__

--:--:--

English: --

Last report: 64

Last report: 00:02:59

Spanish: --

Email Newsletter Past 30 Days

Contacts

Sends

Opens

Clicks

2,595

12,676

4,764 35% open rate

 $505_{\,5\%\,click\,rate}$

Total Last report: 2,595

Last report: 12,675

Last report: 4,682

Last report: 497

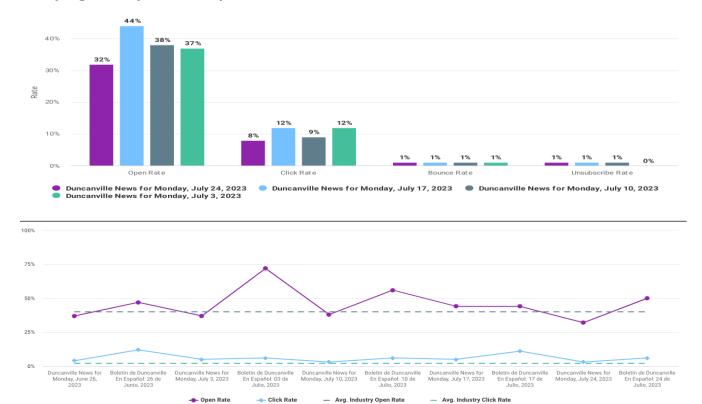
Most engaged: **735** (28%) | Somewhat engaged: **641** (25%) | Least engaged: **1,146** (44%) | Everyone else: 72 (3%)

25 Spanish Last report: 25

40

5

Campaign Comparison Report

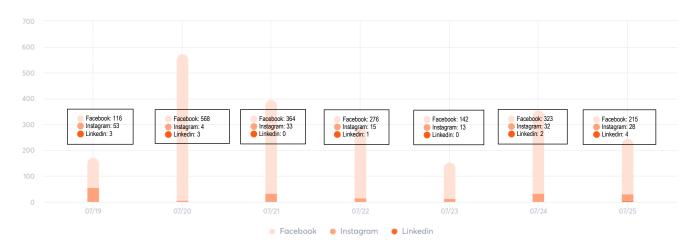


City of Duncanville Aggregated Social Media Report July 19, 2023 – July 25, 2023

Audience	Engagement	Impressions	Published Items	
34,472	2,284	134,786	63	
Last week: 34,270	Last week: 4,525	Last week: 161,720	Last week: 96	

Engagement

Number of audience interactions with City of Duncanville social profiles during the selected period.



	New followers	Total followers	Engagement	Impressions	Publishing	Replies	Review items
G City of Duncanville	6	4,918	233	12,713	6	1	6
City of Duncanville	130	1,500	130	32,189	6	3	64
in City of Duncanville	0	342	12	194	3	0	0
1 Duncanville Arts Commission	0	18	3	48	0	0	0
Ouncanville Police Dept	10	13,254	1,154	26,439	4	0	48
Duncanville Police Dept	6	1,624	9	217	1	1	1
Duncanville Fire Dept	2	2,959	0	706	2	0	0
Duncanville Economic Dev	11	464	3	841	2	0	0
Duncanville Economic Dev	0	136	6	60	1	0	4
nuncanville Economic Dev	0	26	1	19	0	0	0
Duncanville Public Library	2	1,647	60	2,894	13	0	0
Duncanville Public Library	3	681	11	592	11	0	0
in Duncanville Public Library	0	9	0	4	1	0	0
1 Duncanville Parks & Recreation	4	3,275	154	7,490	6	3	8
Duncanville Parks & Recreation	5	442	22	1,299	5	1	4
G Keep Duncanville Beautiful	5	773	0	81	1	0	0
Duncanville Fieldhouse	3	1,598	486	48,956	1	0	0
Duncanville Fieldhouse	4	778	0	44	0	0	0
in Duncanville Fieldhouse	0	28	0	0	0	0	0

Social Sentiment



Total interactions: 2,284

Last week: 4,525

Number of audience's interactions with your social profiles during the selected period.

Total reviewed items: 135

Last week: 152

Number of times "Review" or "Delete" actions have been performed on items received during the selected period.

Total number of replies: 9

Last week: 43

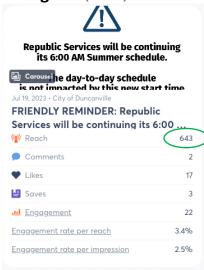
Number of replies to inbox's items during the selected period.

Top Content

Facebook (reach)



Instagram (reach)



LinkedIn (impressions)



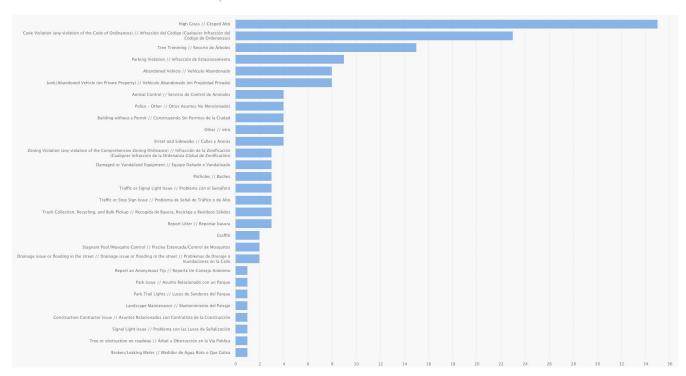
Other Channels

nextdoor

Members	New members	Claimed households	Agency posts
12,670	103	7,845	15

OurDuncanville

Number of constituents 117 Last report: 114





City Non-Emergency Alert Subscribers: 26 Last report: 26

OO 10









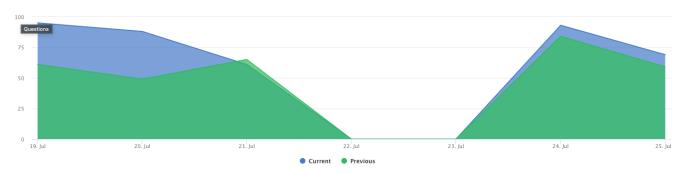


Customer Advocacy Reporting

Calls July 19, 2023 – July 25, 2023

Inbound	Answered		Missed (w/vm)	Holds	Avg. Hold	Transfers 540	Refused	Avg. Handle	Avg. Hold
4,027	2,576	00:06	1,397	947	00:36	540	1/0	02:09	00:36
Advocate Total Calls Answered 741 (18.40%) Last week: 334 (14.47%)									

Questions/Interactions July 19, 2023 – July 25, 2023



406 Questions A	sked by	Duration	
Visitor (English)	145 +58%	0-3 minutes	366
Caller (English)	234 +14%	3-5 minutes	22
		5-10 minutes	10
Visitor (Spanish)	16 +14%	10-15 minutes	3
Caller (Spanish)	9 +50%	15+ minutes	5

Top 10 Question Types

1.	Permitting	139
2.	Courts	68
3.	Police	50
4.	Utility Billing	32
5.	General Information	32
6.	Trash and Recycling	18
7.	Neighborhood Services	16
8.	Human Resources	7
9.	Service Center	7
10.	Fire Inspections	6



The following are included due to the persons, places or events in these stories having ties to the City of Duncanville.

July 25, 2023

Texas Teacher And 3 Others Arrested For Child Sex Trafficking Ring - Enews Nigeria

Enews Nigeria

Gershon Caston, 38, who most recently taught in **Duncanville**, Texas, was arrested on July 20. He is charged with aggravated sexual assault of a ...

News - Bullis School Goes Back to Back in John Dye Dual Meet National Championships DyeStat.com

Show 24 more. Hashtags#dyestat #bullis #school #maryland #duncanville #texas #john #dye #dyestat #dual #meet ...

Previewing the 2023 high school football season: Colin Simmons, David Stone headline top ... CBS Sports

Colin Simmons of **Duncanville (Texas**) headlines the players featured and the five-star playmaker led the Panthers to their first state title since ...

On Texas Football: Monday Roundup, How Important the Colin Simmons recruitment is to ... On3.com

Justin and Bobby discuss the recruitment of **Duncanville (Texas**) EDGE and On3 five-star Colin Simmons and how important he could be to UT's Class ...

Texas looking to plant a flag at high school powerhouses Duncanville, Mater Dei, and IMG Academy On3.com

In years past, present, and future, the Longhorns have sought recruits from three of the top programs in the nation like **Duncanville** in the DFW ...

News - Bullis School Goes Back to Back in John Dye Dual Meet National Championships DyeStat.com

Bulldogs triumph 70-57 against **Duncanville** High from Texas in finals showdown to become first girls program since Chandler High of Arizona in 2017 ...

July 24, 2023

Richard Summerlin Obituary (1960 - 2023) - Legacy Remembers

Legacy.com

He went on to work for the City of Dallas for 16 years and then the **City of Duncanville** for 14 years, becoming the city's Director of Finance.

SMU reels in commitment from top-50 S Ka'Davion Dotson-Walker - On3.com

42-ranked safety out of Dallas powerhouse **Duncanville (Texas**) High School, committed to SMU on Sunday. The four-star hybrid defensive back elected ...

<u>Four-star defensive back Ka'Davion Dotson from state champion</u> <u>**Duncanville**commits to <u>SMU</u></u> <u>Dallas Morning News</u>

The **Duncanville** to SMU pipeline continued Sunday as four-star defensive back Ka'Davion Dotson decided to stay close to home and committed to SMU.

Four-star defensive back Ka'Davion Dotson from state champion **Duncanville**commits to SMU

Dallas Morning News

Duncanville defensive back Ka'Davion Dotson tackles Waxahachie's Keith Abney II during the first half of a **high school** football game on October 15 ...

July 23, 2023

Gershon Caston biography: 10 things about Duncanville, Texas native - CONAN Daily CONAN Daily

Gershon Caston biography: 10 things about **Duncanville**, **Texas** native · He was born in Duncanville, Dallas County, Texas. · played basketball for New ...

Mike Matthews Picks Tennessee, Justin Williams Keys in on Georgia, and More Prospects in ...

-Colin Simmons, EDGE, **Duncanville TX**. (Duncanville HS), #5 nationally, #1 EDGE, #1 in Tex. Colin Simmons is also another five-star to keep tabs on ...

NFL Hall of Fame QB Steve Young to coach California high school girls' flag football team High School Football America

NFL Hall of Fame QB Steve Young will coach the high school girls' flag football team at the Menlo School in California.

July 22, 2023

ROISD Superintendent Addresses Non-District Related Arrests - Focus Daily News

Focus Daily News

Red Oak ISD had hired Caston as a Coach and teacher and he was scheduled to begin work this fall. According to **Duncanville ISD** staff directory, ...

4 people, including a teacher, arrested by Dallas police in sex trafficking investigating Fort Worth Star-Telegram

He worked at **Duncanville High School** and Desoto West Middle School, ... The Red Oak school district told KTVT that Caston has been placed on leave ...

North Texas teacher Gershon Caston facing aggravated sexual assault, child trafficking charges CBS News

Duncanville ISD lists him in a staff directory for **Duncanville High School** but has not responded to questions regarding his employment.

2024 4-star RB Caden Durham has announced his commitment date - Aggies Wire Aggies Wire

Entering his senior season at Duncanville High School in **Duncanville**, **Texas**, Durham's incredibly productive 2022 junior season, which included ...

Ron Holland, now a pro basketball player, returns to Dallas Morning News

DUNCANVILLE — Ron Holland's next trip to Texas will be for business. Holland, a **Duncanville** graduate, is a professional basketball player with the ...

July 21, 2023

<u>Duncanville City Council Rezones 42 Acres, Updates Comprehensive Plan For Nature Preserve</u> Candy's Dirt

Those on the other side of the matter said it could be used for profit-generating development. Councilman **Jeremy Koontz**. Because the land was donated ...

FIRE DEPARTMENT

- The Fire Department responded to 127 calls for service in the past seven days, which included:
 - o 101 EMS calls
 - o 1 building fire
 - o 1 fire, other
 - 11 motor vehicle accidents
 - 5 requests or assistance
- The Fire Prevention Division completed thirteen inspections. Signed and released three new Certificate Occupancy permits, attended three pre-development meetings, conducted five plan reviews, and eight system acceptance testings.
- The Deputy Fire Marshall completed his Inspector I, II, and Plan Examiner classes and passed the hands-on-skill test.
- The Fire Department has four vacancies; Personal History statements have been reviewed; interviews are scheduled for August 8.

PUBLIC WORKS

Street Division

- Repaired utility cuts with hot mix asphalt on Rita Ln. and Bow Creek Dr.
- Removed fallen tree on Dula Cir.
- Repaired concrete utility cuts on Fairway Dr., Tuscon Dr., Nimitz Dr. E. Wheatland Rd., and W. Camp Wisdom Rd.
- Inspected driveway approach on Freeman St.
- Repaired eighteen potholes on Seabrook Dr., W. Camp Wisdom Rd., Alexander Ave., and Alexander Ct.
- Staff removed branches overhanging the sidewalk on Venice Cir.
- Inspected driveway approach on Freeman St.
- Marked eight right-of-way locates.
- Staff responded to a request to remove a fallen tree on Creekhaven Dr.



Repairing Utility cut at Nimitz Drive

Utilities Division

- Water usage was 48.644 million gallons during this reporting period, July 17 July 23, up from 44.086 million gallons the previous week. The daily peak water demand of 7.331 million gallons occurred on Thursday, July 20. There were 0.00 inches of precipitation during this period.
- An estimated water loss of 137,107 gallons occurred.
- Ten fire hydrants were flushed this week, and nine valves were exercised.
- One water main break occurred, and five fire hydrants were repaired.
- Crews responded to one sewer call this week.
- On Wednesday, July 26, a sanitary sewer overflow occurred near Danieldale Rd. and Highway 67. The stoppage and the area where the spill occurred have been cleaned and remediated.

Sanitation Division

- The Sanitation Division received twenty-four calls regarding the solid waste pick-up schedule and missed pick-ups (two trash, two bulk, seventeen brush, two recycle, and one code enforcement).
- Republic Services continues its early start (6:00 a.m.) for residential trash and bulk collection. This schedule change went into effect on July 6 due to excessive heat and will continue until further notice.
- Republic Services is working diligently and are expected to be back on schedule in approximately 2-3 weeks.
- Five recycle bins were distributed this week.

CIP Construction:

• E. Danieldale Rd. Reconstruction and Utility Improvements Project (Main St. to US-67)

PaveCon reported the completion of the reconstruction we are on August 8. Landscaping continues, and PaveCon is working on the punch list and deficiency items. The Rip Rap at Storm B outfall has been replaced and is ready for grout.



Replaced Rip Rap

Swan Ridge Reconstruction and Beaver Creek and Shady Tree Place Waterline Replacement Project

- A contract for infrastructure improvements was awarded (street and utility infrastructure) for Swan Ridge, Beaver Creek Dr., and Shady Tree Pl. segments as a part of the Swan Ridge Reconstruction Project to SYB Construction on May 18. 2023.
- SYB Construction issued the Notice to Proceed (NTP) in June. They are mobilizing for the project and are expected to begin construction in late summer/early fall.
- SYB Construction has completed the resident construction notification.
 Additionally, they have applied for right-of-way permits (utility locates) and are sending submittals for staff review.

Fire Station #1

- CORE Construction continues with exterior work on the north side of the building and stucco work on the south and west sides.
- The emergency generator and ATD switch were delivered this week.



Emergency generator delivery



ATS switch

Page **20** of **21**

The following table provides the projected and actual milestone schedule of the Danieldale Road Reconstruction and Utility Improvements project:

Phase	Milestone	Projected Completion	Actual Completion
1	Construct Storm and Sanitary Sewer mainlines under Eastbound Lanes (EBL)	July 2021	July 2021
2	All Utilities Under Westbound Lanes (WBL)	November 2021	March 2022
	WBL Paving	June 2022	June 2022
	Construct Duncanville Water Main Under EBL	November 2022	February 2023
	Construct Dallas Water Utilities Water Main Under EBL	February 2023	February 2023
	Pave EBL (machine paving Phase 1) complete	April 3, 2023	April 5, 2023
	Pave EBL (hand pours) Turn lanes and median.	April 12, 2023	
3	Driveway and approaches.	May 2023	May 2023
	Sidewalk Grading	May 2023	
	Sidewalk Concrete Placement	May 2023	
	Substantial Completion	July 2023	To be determined.
	Plantings and Landscaping	July 2023	To be determined.

LIBRARY

Upcoming Events – SUMMER READING CLUB June 3 – July 31



MONDAYS

LEGO Maniacs

10:00 am - Noon Library Program Room

Board Games

2:00 - 4:00 pm Library Program Room

LEGO Maniacs

5:30 - 7:30 pm Library Program Room

TUESDAYS



Kias in Kinder, 1st, & 2nd grades build vocabulary and comprehension skills while reading together with a volunteer

2:00 pm Library Program Room

Family Movie & Popcorn Night

Limited to 45

6:00 pm

Library Program Room

June 6: DC League of Super-Pets

June 13: Vivo

June 20: Minions:

The Rise of Gru

June 27: Turning Rec

July 11: Lyle, Lyle, Crocodile

July 18: The Super Marlo Bros. Movie

WEDNESDAYS

Artcycle Club with VET

VET is a Dallas artist who creates art out of recycled materials.

For 1st - 6th graders only Limited to 40 No comps or daycare groups

2:00 pm Library Program Room

June 7: Community Tree Drawing June 14: Paper Puffed-Up Village

June 21: Our Town Painting June 28: Pen Pal Journals

Superhero Bank July 5: July 12: Around the Globe

Scraech Are July 19: Friendship Trading Cards

July 26: Travel Postcards

Anime & Snacks

For teens 13+

3:30 - 5:30 pm Library Program Room

June 7: Fireworks

June 14: On-Galcu: Our Sound

June 21: Weathering With You

June 28: Case of Hana & Alice

July 5: Ride Your Wave July 12: A Letter to Momo

July 19: Napping Princess















THURSDAYS

Preschool Story Time

For ages 3-6 years and a conegiver

10:15 am Library Program Room

Preschool Craft

For ages 3-6 years and a caregiver 10:45 am Library Program Room

Nursery Rhyme Time

For ages 0.3 years and a caregiver 11:15 am Library Program Room



KEVA Planks

Kids build with wooden planks

3:30 - 5:30 pm Library Program Room



Kids & teens who complete the 20-hour reading log will be entered in the grand prize drawing for a free Kindle Fire! (courtesy of the Friends of the Library)

Duncanville Public Library + www.duncanvilletx.gov + 201 James Collins Blvd, Duncanville, TX 75116.